

Smartphone application

Showcase







Waddle



#### Today's Agenda

- Introduction of panelists and project team
- Georgia Smart Communities Challenge Program
- Introduction of the study area
- Research overview
- Project details
- Unveiling the app
- Features and demo
- Next steps
- Q & A



Type in your questions.

We have reserved time for answering questions at the end.



#### **Introduction of Panelists**



Michele McIntosh-Ross Principal Planner at City of Milton



Shubhangi Jangam Senior Planner at City of Milton



Dr. Angshuman Guin Ga-Tech, Transportation Engineering



Dr. Kari Watkins Ga-Tech, Transportation Engineering

#### + Project Team

Parag Agrawal
Director of Community
Development at City of Milton

Reid Passmore
Ga-Tech PhD student

Duo-Wei Yang Ga-Tech student intern

Elizabeth Sandlin Atlanta Regional Commission

AppZoro Software Developer





#### Milton's Project Partners

City of Milton

- Parag Agrawal
- Michele McIntosh-Ross
- Shubhangi Jangam





- Dr. Kari Watkins
- Dr. Angshuman Guin
- Reid Passmore

Fulton County schools

- Kibbey Crumbley (NW Superintendent)
- Tresa Cheatham
- Joel Peterson
- Brian Jones

#### **Project Supporters**

Atlanta Regional Commission
Fulton County NW Area
Superintendent
School Principals and Staff
PTO members
Community Volunteers
Crabapple Residents

AppZoro (IT)
Traffic Data Services





#### Milton's Proposal

To use technology to assist the coordination of groups of kids led by parent volunteers to walk to school.

This is also known as a <u>walking school bus</u> where groups of 4 to 6 kids walk to school with a lead adult walker as the chaperone/driver of the group.





Study and develop an interactive app for smartphones that will provide real-time group communication for parents of kids who want to walk to school in groups.





#### Welcome to Milton GA









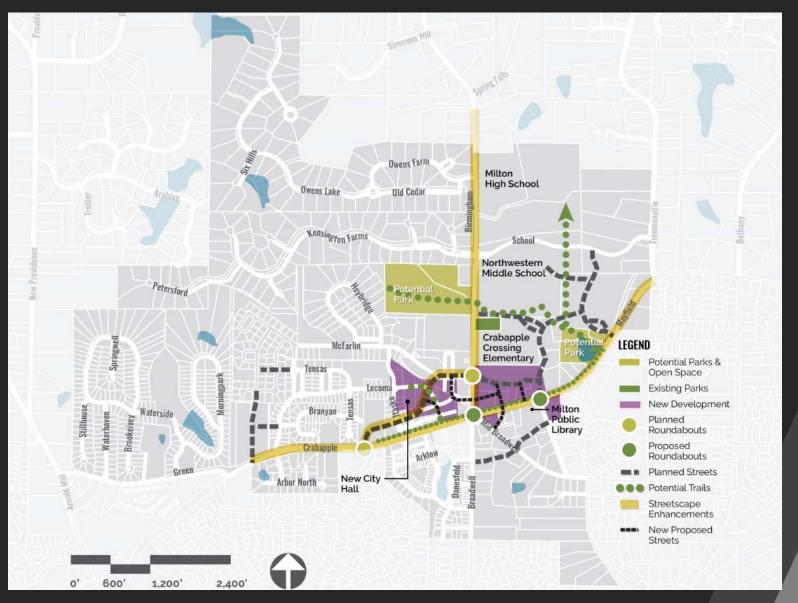
#### Milton's Highlights

- 39 square miles
- Approximately 39,000 residents
- Family oriented, highly educated and young
  - 20% of population is14 years or younger





## Introduction to Study Area Downtown Crabapple











## Walk to School Research





## Motivation

Nationally, only 9.6% of kids aged 5-18 walk to school in 2017.

 Down from almost 50% of kids K-8 in 1969

Yet walking to schools offers multiple benefits:

- Less greenhouse gas emissions and congestion
- Increases physical fitness
- Better academic performance







## Motivation

Literature says many reasons why children might not walk to school:

- Too far away
- Driving is convenient for the parent
- Not a lot of other children walking
- No available sidewalks or crossings
- Aggressive drivers
- Stranger danger, lack of supervision





- Walking School Buses (WSBs) as a solution:
  - Volunteer parent leads group of children to school on foot
- WSB Results
  - Create a habit of walking in later grades
  - Bolsters communities and stimulates social interaction
- WSBs can have long-term sustainability issues
  - A couple parents doing most the logistics and leading
  - The designated routes not being safe
  - No incentive programs
  - Students 'graduate' from WSB and walk to school on their own, but are not replaced

#### Motivation





## Research Methodology

#### Goals

- Create draft routes and a walking network for WSB group creation and planning.
- Find key influencing factors that can help determine the likelihood for a parent participating in a WSB.
- To ensure the WSB app is responsive to the specific needs of Milton.

#### Internet Survey

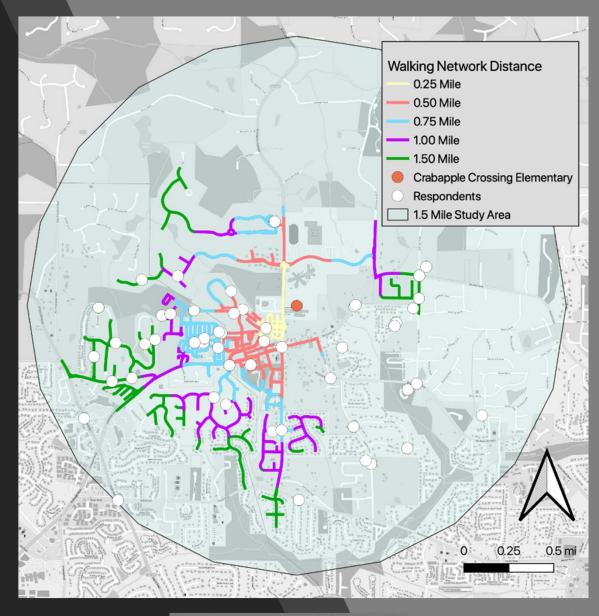
- Distributed through school newsletter.
- 134 parent responses representing 168 elementary and middle school students (7.9% response rate).
- Video Counts





# Mapping Respondents and Routes

- Identify a walking network for Milton for routing WSBs
  - Sidewalk Presence
  - Crossing (e.g. crosswalks, PHBs, walk signals)
  - Speed Limit
- 66% of elementary students and 30% of middle school students within 1.5 miles of school
- Geocoded respondents to draft initial routes

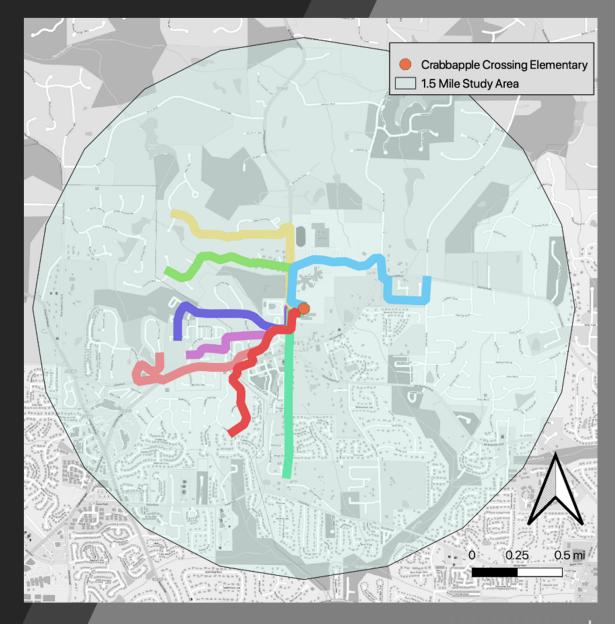






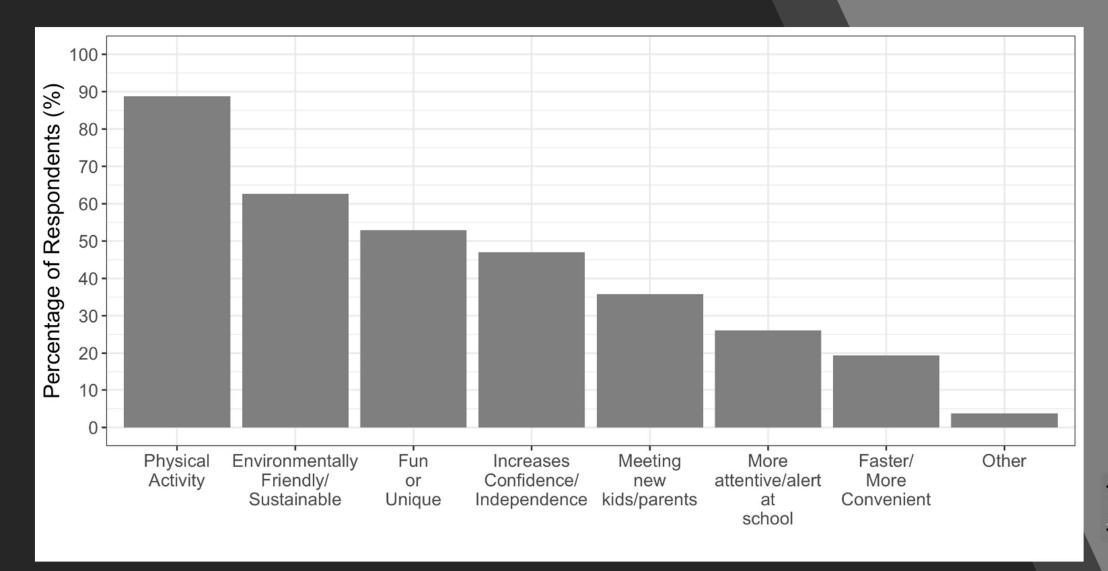
# Mapping Respondents and Routes

- Respondents were concentrated towards denser southwestern section that is well serviced by sidewalks.
- Indicates that creating routes based on neighborhoods is best approach.
- Walking network can be used to plan routes as needed.





## Benefits & Barriers

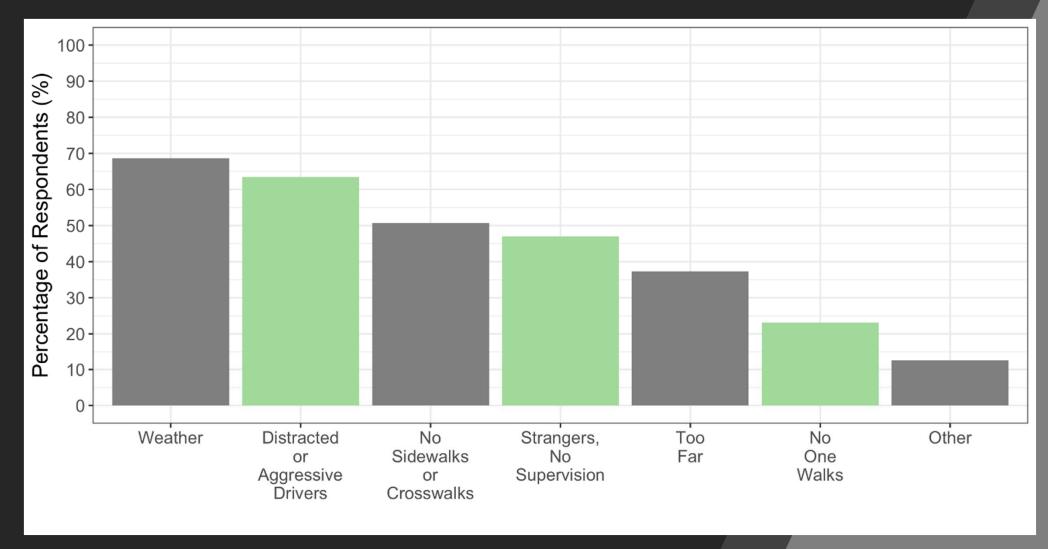






Benefits of walking to school well known no matter the current behavior.

## Benefits & Barriers



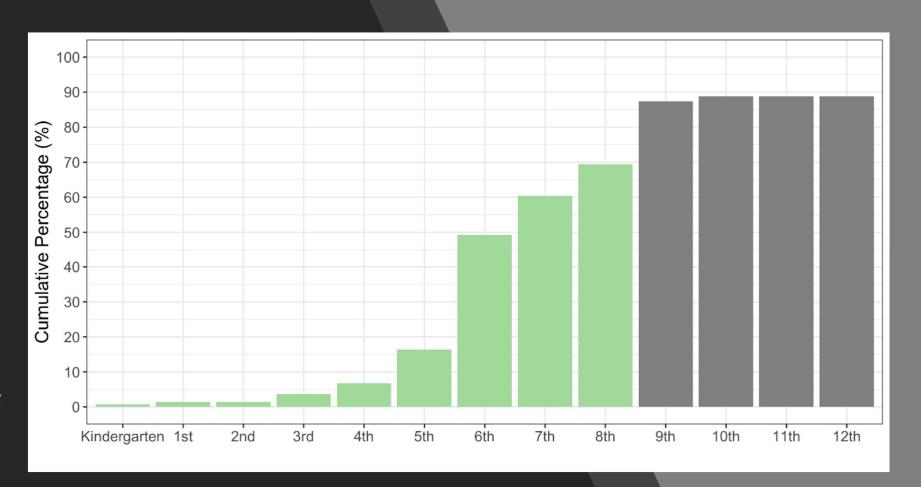
Barriers brought up by respondents directly addressable by a WSB.





## Walk Alone Age

- Major spike in 6<sup>th</sup> grade, then 9<sup>th</sup> grade.
- Around 10% did not think children could ever walk to school.
- Demonstrates why elementary should be the focus for the app.





## Conclusions

- A walking network and routes were generated for use in app planning and advertising.
- Walk to School day participants are the best pool of volunteers for the WSB App.
- Milton's Walk to School day program puts it in a unique position to make a regular WSB program work compared to other schools.
- Recognition of benefits / barriers not significant, meaning convenience of current behaviors is a driving factor.
- When app is released, follow-up survey and counts will be done.



# Project Details of Milton's Smart and Safe Routes to

#### Project Timeline

**School Project** 



January - April

May - July

August

- Kick off
- Research
- Listing Business requirements
- Public meeting

- Digital survey
- RFP
- Video data collection

App Design with Software Developer

**App Coding** 

Public engagement

December 5, 2019 July 13, 2020

On-site visit to walking school day

January 17, 2020

Meeting with Fulton County School district leader November 2019

Meeting with legal advisors





#### **Public Engagement and Collaborations**

- 2 public meetings with community in December and June
- Site visit at Walk to School day
- Digital Survey: 178 responses
- Weekly project team meetings
- Monthly project progress reports
- Mid-year review
- 2 Internship opportunities provided





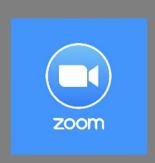




B

BlueJeans





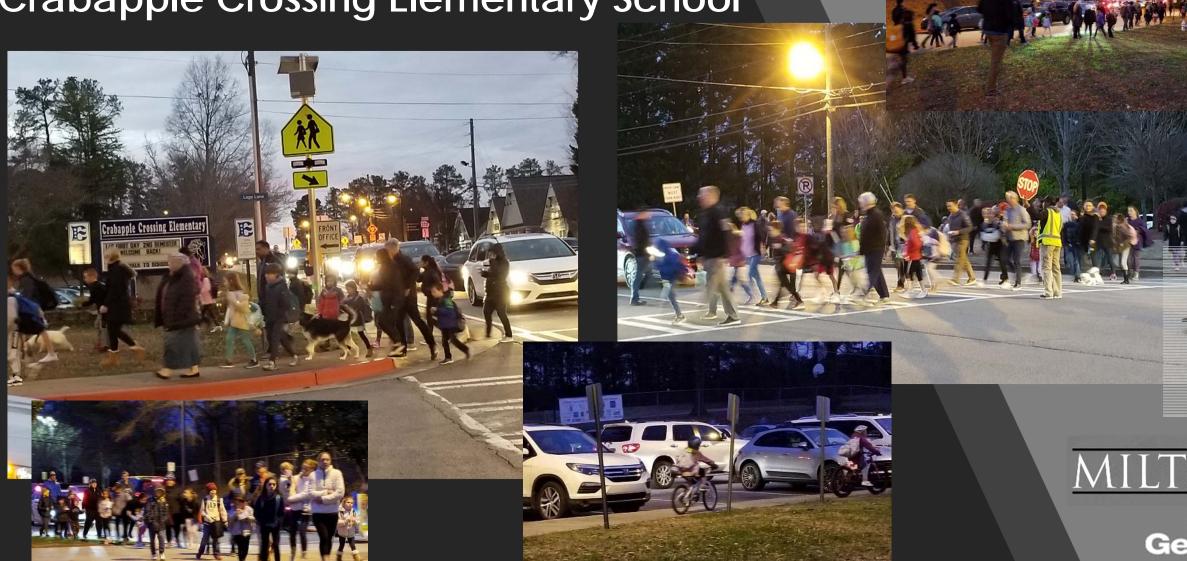
Microsoft Teams





#### Monthly Walk to School Day at

Crabapple Crossing Elementary School



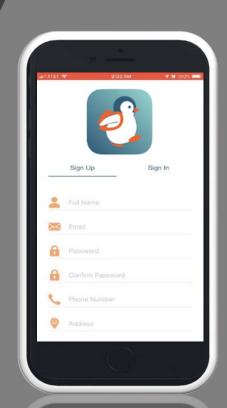




#### Why Walking School Bus App?

#### Challenges with Organizing WSBs

- Finding other parents willing to participate and volunteer
- Need flexibility in scheduling / cannot commit to walking daily
- Trust but verify: ability to check the real-time location of the child while on the road provides peace of mind



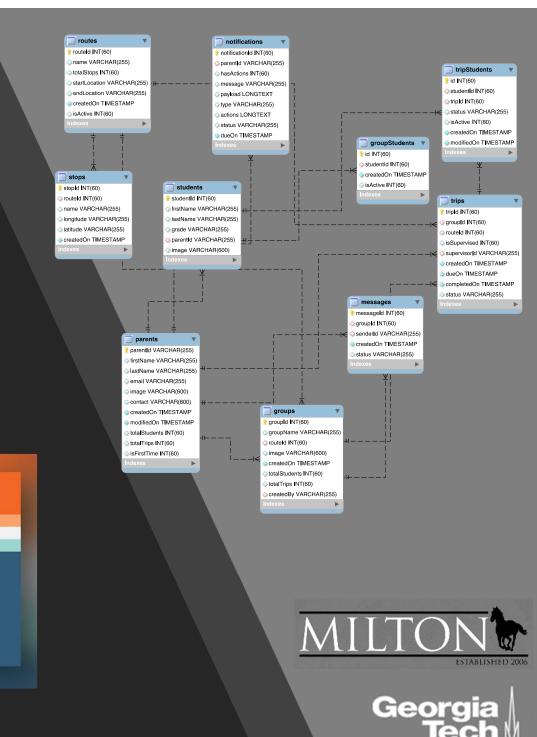




#### Design and Development of App

#### **Stages of Development**

- Business requirements
- Designing app wireframe
- App database design
- Functional design and flow in the app
- Designing maps and routes and grouping structure
- Selecting a color scheme and other style elements
- User interface improvements
- Testing of the app
- Developing terms and privacy policy
- Administration policy and structure



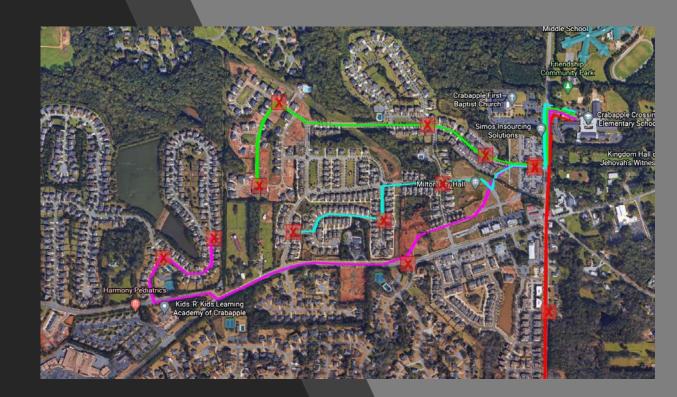
#### **WSB App: Framework Development**

- Identification of challenges for WSBs that can be addressed with technology
- Functional requirements for App
- Data security, privacy needs and challenges
- App Performance
  - Scalability
  - Maintenance



#### **WSB App: Core Functionalities**

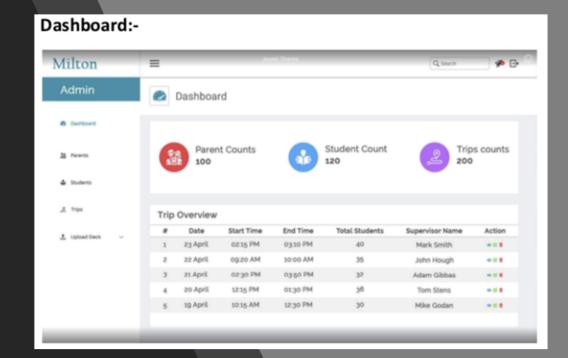
- Dynamic walk group formation with predefined routes- reduced administration effort
- Flexible scheduling no long term commitment
- Tracking of WSB
  - Check-in of individual students
  - Track supervisor/students while WSB is on the road
  - Notification when WSB reaches school (Check-out)
- Security
  - Invitation only sign-up with email validation (OTP)



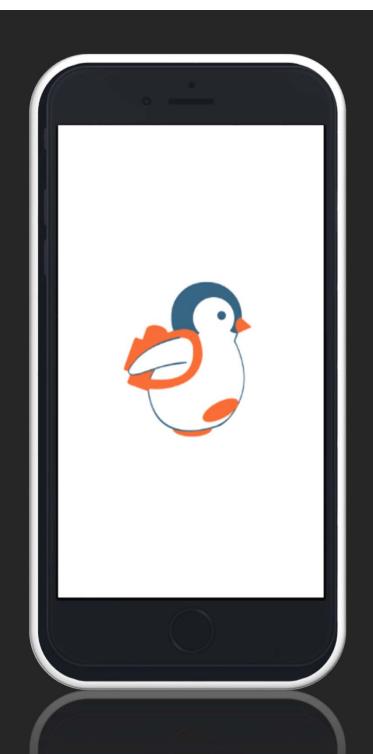


#### **WSB App: Core Functionalities**

- Communication Convenient call and message links to parents' phone number
- Admin Panel
  - Update of routes and email lists by community volunteers
  - Ability to generate performance metrics
- Cloud based hosting eliminate dependence on cross-organization hardware, software and IT personnel capabilities
- Dual environment development iOS ™ and Android™ apps mirror functionality, look, and feel





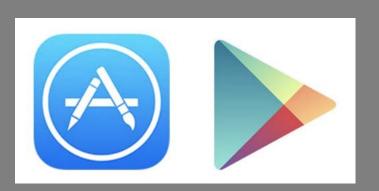


# Waddle Walking School Bus App

#### Main Features

- Grouping
- Scheduling
- Supervising
- Tracking
- Messaging
- Notification

Proposed Release Date October 1, 2020







#### Waddle

#### Security Measures

- Only parents with valid email can register in the app
- All passwords are encrypted
- Anonymity to database

#### Privacy Measures

- Only volunteering supervisors are being tracked when walking the kids to school
- Tracking is only available to participating kids' parents

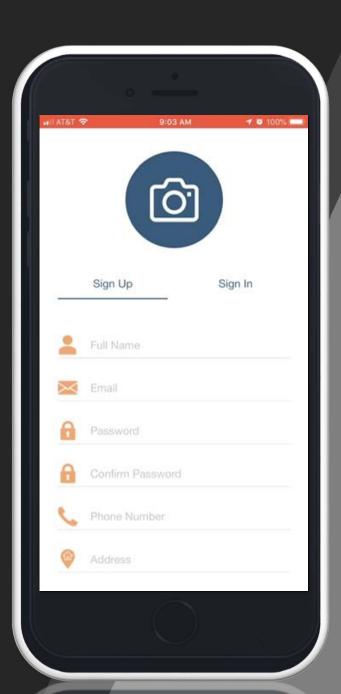




#### Registration

#### Getting started

- Sign up
- Email validation
- One-time password
- Registration complete
- Sign in
- Complete profile
- Add student information









#### Home Screen

#### Quick access to

- Profile
- Shortcuts
- Upcoming walk-trip reminder
- Access to trip tracking
- Indicates new message and notification
- Counts accomplishments

For first time users, the app will provide guidance





#### Groups

#### Finding the right group to walk with

- Groups are listed for each subdivision
- Parent can locate the nearest stop on the map

#### In the Database

- Pre-defined routes per subdivision
- Pre-defined stops on those routes that parent can select for pickup
- Groups formed with a subset of stops within a route based on proximity of students

Group ratio 1 supervisor : 5-6 kids



#### Schedule

#### To schedule a walk trip

- On home screen click on schedule shortcut
- Select a date
- Preview schedule for your kids and you as supervisor
- To create a new trip press +
- Complete selections
- Review list of all trips in menu



Schedule for kids to walk

Schedule for supervisor

Repeats





#### Video

#### Notifications







### Next Steps

- We need engagement support and resources
- We ask that you join us
- Pilot this in other communities
- Contact us: walkingschoolbus@cityofmiltonga.us









